TERMS AND CONDITIONS

BLACK WEEK PROMOTION

- The organizer of the promotion under the name "BLACK WEEK" ("Promotion") is Zortrax S.A. with its registered office in Olsztyn, at ul. Lubelska 34, code 10-409 Olsztyn, Poland entered into the Register of Entrepreneurs of the National Court Register kept by the District Court in Olsztyn, VIII Commercial Division of the National Court Register under the number 0000499608, with the NIP number 5242756595, and the REGON number 146496404, address e-mail: <u>sales@zortrax.com</u> ("Organizer").
- 2. The Promotion is held at the Organizer's online store operating at <u>https://store.zortrax.com/</u> ("Online Store").
- 3. Promotion at the Online Store applies to the products offered at regular retail prices on the website <u>https://store.zortrax.com/</u>, subject to point 11.
- 4. The promotion is intended for:
 - 1) adults with full legal capacity, residing in the countries indicated to be selected at the Online Store,
 - 2) entities running a business in the countries indicated to be selected in the Online Store,

- who during the Promotion period will purchase products at the Online Store for at least 250 USD / GBP / EUR (customers from outside the EU and customers from the EU without VAT ID) or 250 EUR gross (EU customers with VAT ID). The condition for participation in the Promotion is acceptance of the Online Store regulations and the regulations of this Promotion.

- 5. Individuals and entities referred to in point 4 above will also be referred to as Promotion Participants.
- 6. The promotion does not apply to the following countries: Poland, Russia, Italy, France, Japan, Sweden, Norway, Finland, Denmark, and Iceland.
- 7. The Promotion Participant who meets the conditions referred to in point 4 above, is entitled to obtain, during the Promotion period, a discount on the regular retail prices of products purchased at the Online Store, in the amount depending on the value of these purchases. The amount of the discount for Promotion Participants from outside the EU and Promotion Participants from the EU without VAT ID is specified in Table 1. The amount of the discount for Promotion Participants from EU with VAT ID is specified in Table 2. The discount is available in the currency of purchase. Shipping costs are not included in the value based on which the discount is calculated.

Table 1 - Promotion Participants from outside the EU and Promotion Participants from the EU without VAT ID

Value of products in the cart in USD / GBP / EUR	Discount applied in cart for USD / GBP / EUR product values	The value of the discount taking into account the additional USD / GBP / EUR rebate code
≥ 250	45	-
≥ 550	99	-
≥ 1250	225	-
≥ 2500	500	600
≥ 3000	600	700

Value of products in the cart in USD / GBP / EUR	Discount applied in cart for USD / GBP / EUR product values	The value of the discount taking into account the additional USD / GBP / EUR rebate code
≥ 3500	700	800
≥ 4500	900	1000
≥ 5000	1000	1100
≥ 5500	1100	1200
≥ 6000	1200	1300
≥ 6500	1625	1725
≥ 9500	2375	2475

Table 2 - Promotion Participants from the EU with a VAT ID

Gross value of products in the cart in EUR	Gross discount added to the cart in EUR	Gross value of the discount in EUR, taking into account the additional discount code
≥ 250	45	-
≥ 550	99	-
≥ 1250	225	-
≥ 2500	500	600
≥ 3000	600	700
≥ 3500	700	800
≥ 4500	900	1000
≥ 5000	1000	1100
≥ 5500	1100	1200
≥ 6000	1200	1300
≥ 6500	1625	1725

Gross value of products in the cart in EUR	Gross discount added to the cart in EUR	Gross value of the discount in EUR, taking into account the additional discount code
≥ 9500	2375	2475

- 8. The discount in the Online Store shall be calculated automatically according to the status of the Promotion Participant, value of their purchase and their place of residence or business.
- 9. The Promotion Participant may participate in the Promotion multiple times during its validity, provided that the conditions set out in these regulations are met each time.
- 10. The promotion is valid from November 25, 2021, from 11:00 UTC until December 4, 2021 at 09:59 UTC.
- 11. The discount referred to in point 7 of these Terms and Conditions does not apply to already discounted products and delivery costs of the purchased products, which shall be borne by the Promotion Participant in full.
- 12. The promotion cannot be combined with other promotions valid at the same time at the Online Store. The exception is the one-time rebate code granted by Zortrax S.A. for signing up for the Black Week Exclusive List or for signing up for a special list during Formnext 2021.
- 13. The rebate code referred to in point 12 is valid for the period from November 25, 2021, from 11:00 UTC until December 4, 2021, at 09:59 UTC.
- 14. The rebate code allows the Participant to get a discount of 100 USD / GBP / EUR (Promotion Participants from outside the EU and Promotion Participants from the EU without VAT ID) or 100 EUR gross (Promotion Participants from the EU with VAT ID), upon obtaining of this discount by purchasing products at the Online Store:
 - with a value of at least 2,500 USD / GBP / EUR for the Promotion Participants from outside the EU and Promotion Participants from the EU without VAT ID,
 - with a gross value of at least 2,500 EUR for the Promotion Participants from the EU with a VAT ID.

The discount granted on the basis of the discount code is valid in the currency of the purchase.

- 15. The Promotion Participant may use the rebate code referred to in point 12 by entering it in the cart before proceeding to payment.
- 16. The rebate code not used within the period referred to in point 13 shall expire.
- 17. The rebate code cannot be exchanged for cash in whole or in any part.
- 18. The Promotion Participant may use one rebate code for one transaction that meets the conditions for its use.
- 19. If the Promotion Participant has a rebate code, but their country is not supported by the Online Store, the Promotion Participant should contact Zortrax Sales Department <u>sales@zortrax.com</u>.
- 20. The Promotion Participant who will make a purchase on the Zortrax Online Store during the promotion period is entitled to get a free 3-month Zortrax inCloud Enterprise plan.
- 21. To get a free 3-month Zortrax inCloud Enterprise plan, the Promotion Participant needs to activate the inCloud voucher sent to their e-mail address after the purchase process at https://incloud.zortrax.com until 31.01.2022.

- 22. The voucher cannot be used after the date referred to in point 21. The voucher that has not been activated by 31.01.2022 shall expire.
- 23. The voucher cannot be exchanged for cash in whole or in any part.
- 24. The Promotion Participant may use the voucher for one account only.
- 25. Promotion Participant, who is a consumer within the meaning of Article 22¹ of the Polish Civil Code, is entitled to withdraw from the contract of sale of a product purchased under the Promotion within 14 days without giving any reason. The right to withdraw from the contract of sale is also granted to a natural person who concluded a contract directly related to their business activity, if the content of this contract shows that the contract is not of a professional nature for that person, resulting in particular from the subject of their business performed activity.
- 26. Participation in the Promotion is tantamount to accepting these Terms and Conditions and the Terms and Conditions of the Online Store.
- 27. The text of these Terms and Conditions and the Terms and Conditions of the Online Store are available on the website https://store.zortrax.com/.
- 28. All complaints should be sent in writing or via e-mail to the organizer's address indicated in point 1. The Organizer undertakes to consider the complaint within 30 days from the date of its receipt.
- 29. In matters not covered by these regulations, Polish law shall apply. Nevertheless this provision does not deprive the consumer of the protection granted by the law of the state of their habitual residence, which cannot be excluded on the basis of a contract. If the provisions of the law in the consumer's country are more favorable to them, and these provisions cannot be excluded by contract, they shall apply to the contract concluded via the Online Store.
- 30. The Organizer reserves the right for important reasons to change these Terms and Conditions, provided that it does not infringe the rights acquired by Promotion Participants. In the event of a change to the Terms and Conditions, the Organizer will provide the text of the changed Terms and Conditions by publishing it at the Online Store website at https://store.zortrax.com/ and by means of a message sent to the e-mail address provided by the Promotion Participant. Amendments to the Terms and Conditions are effective from the moment they are clearly indicated.
- 31. These Terms and Conditions enter into force on November 25, 2021.